# WithSecure™ Cloud Protection for Salesforce protects your business-critical platform against advanced cyber threats

We help you run your business undisrupted and deliver a secure digital experience to your customers – without a worry of malware or phishing attacks.

Many businesses have turned to Salesforce for its market leading capabilities to run business operations and deliver digital experiences. Because of the connectedness and sensitive personal and commercial information in the Salesforce cloud, it becomes an attractive target for cyber-attackers. In a connected cloud ecosystem, supply chain risks can have unforeseen ripple effects, making security non-negotiable.

**WITH** ®
secure

## Cloud Protection for Salesforce Process
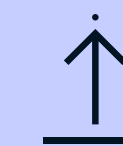
1. **User uploads files or URLs** to your Salesforce platform, for example, via web forms, community portals, emails or third-party applications.

2. **All incoming content is intercepted and scanned** for threats using multi-stage content analysis process

3. **When a threat is detected,** your admins are automatically alerted, and the end-user is notified that content was blocked, advised on what to do next, and further use of the content is prevented.

4. **Investigation and incident response is sped up** by advanced security analytics with full audit trails. Your security team can see what has happened and investigate efficiently.

# Securing your Salesforce cloud is a shared responsibility, where you play a part

The shared responsibility model, a regulatory paradigm in cloud computing, mandates that security responsibilities are split between cloud providers and consumers. Salesforce, as a cloud vendor and data processor, does an excellent job securing the cloud and its infrastructure, but ensuring the safety of data is the cloud consumer's responsibility.

# Cyber risks on Salesforce

Digital transformation initiatives on Salesforce cloud platform introduce brilliant new business outcomes but also new attack surface for cyber criminals to target. Attackers can:

- Slip in malicious files such as viruses, trojans, zero-day malware and ransomware
- Distribute URLs to phishing sites
- Use various routes to gain entry, for example community portals, web forms, connected third-party applications and emails

# Key capabilities
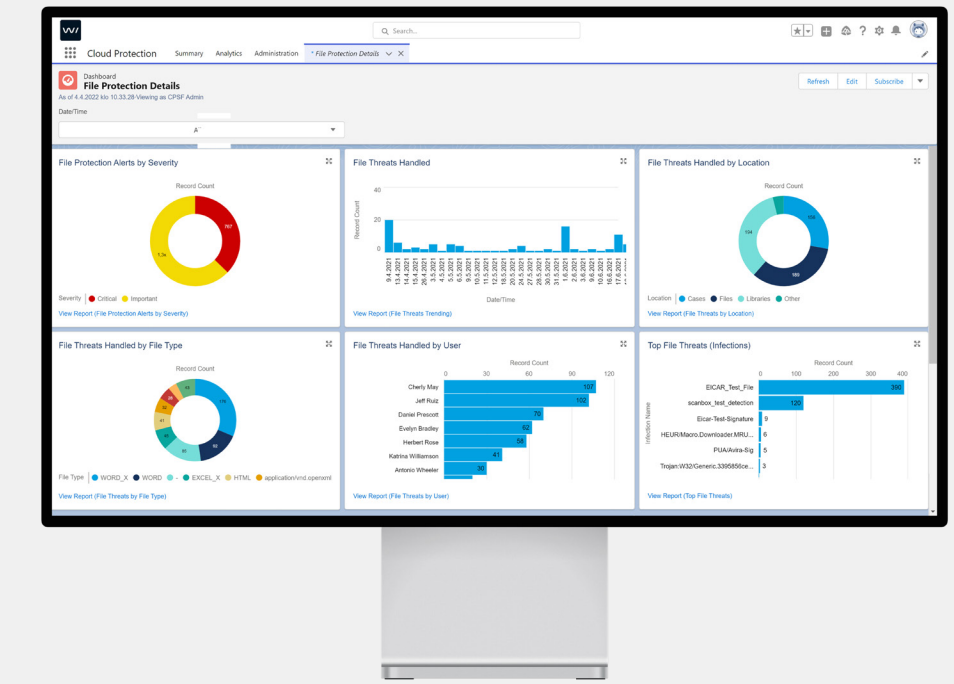


✓ **Automated detection and blocking** of malicious content, with scanning upon upload and download

✓ **File protection blocks** advanced malware, ransomware, and viruses through multi-engine anti-malware and real-time threat intelligence

✓ **Cloud sandboxing** analyzes file behavior to detect unseen and zero-day threats

✓ **Click-time URL protection blocks phishing** links and malicious websites

✓ **Threat analysis platform** WithSecure™ Security Cloud uses real-time threat intelligence, AI and behavioral analytics to detect emerging and unknown cyber threats

✓ **Real-time visibility and analytics** with intuitive dashboards and comprehensive Salesforce-native reporting capabilities

✓ **Content filtering** blocks unwanted file types and website access

✓ **On-demand and automated scans** ensure your environment is free of malicious content

✓ **Multi-org protection** covers all production and sandbox environments

✓ **Easy integration with third-party SIEM** and security monitoring tools

# Reduce risk and run your digital business undisrupted

WithSecure™ Cloud Protection for Salesforce safeguards your cloud environment against advanced cyber threats such as ransomware, zero-day malware, viruses, trojans and phishing links. You can run your digital operations on Salesforce without disruption, as each customer interaction is secured in real-time.

## Real-time protection against advanced cyber threats

**Detect and block advanced cyber threats across your Salesforce cloud environment**

• Automatically scan and remove malicious files as they are uploaded and downloaded – and also scan them for any malicious URLs

• Automatically check URLs in your Salesforce environment when they are uploaded and re-check them for safety when clicked, preventing users from falling for dormant traps –including shortlinks and QR code links

• Schedule automated scans and scan your environment on-demand at any time – across all Salesforce organizations

• Continuously filter out unwanted content for a smooth user experience

## Constant visibility with actionable information

**Know what's happening in your Salesforce environment and make informed decisions**

• View clear-cut security information through your Salesforce portal in real-time

• Monitor file and URL interactions and access full audit trails for forensic evidence and threat hunting

• Use built-in and custom Salesforce reports and dashboards to quickly understand past security events

• Easily integrate security data with third-party SIEM and other security tools

## Nondisruptive plug-and-play security

**Made with Salesforce for Salesforce**

• Tailormade for Salesforce in close collaboration with Salesforce to provide reliable and unintrusive security without disrupting business processes or customizations – a native security layer seamlessly extends Salesforce's built-in capabilities

• Deploy in minutes and manage directly from Salesforce portal

• No additional middleware, connectors, configuration hassle, or additional hosting costs

• Your data stays in Salesforce – only unknown suspicious files are anonymized, encrypted and sent for a behavioral analysis to cloud-based WithSecureTM Security Cloud threat analysis platform

# We know cyber security

WithSecure™ has been cyber security's reliable partner for over 30 years. More than 140,000 organizations across industry sectors trust us to protect and enable their operations. As an end-to-end cyber security house, we offer comprehensive threat hunting and consulting services. Our award-winning technologies are developed with the expertise of our field-experienced consultants and in-house research unit.

" It was a pleasant surprise to find there was no additional support needed after the initial implementation and configuration. WithSecure's reliable plug-and-play approach was exactly what we needed"

Senior Director of Product Management, Sirius XM

" The administrator screens and notifications are easy to understand, even for our less technically savvy users. There is also virtually zero lag during scanning."

Mr. Atsushi Tokuyama, Cloud Operations Leader, Yahoo! Japan

[Take a free test drive]

WithSecure™ Cloud Protection for Salesforce is continuously subjected to Salesforce's thorough security reviews to ensure top-notch performance. We are also comprehensively certified with ISO 27001, ISAE 3000 and (SOC2) Type 2 to meet your compliance requirements.

Happy customers matter the most – proven by Salesforce AppExchange average rating of 5/5 stars.

Your data privacy is respected. All your data is stored in the Salesforce platform. We collect anonymous security data to protect your environment. When we process the data for analytical or statistical purposes, we encrypt and pseudonymize the data, and run the analysis in a strictly isolated environment, making it impossible to trace it back to you.

Our threat analysis service has distributed hosting across multiple regions (US, Ireland, Japan, Australia and Singapore) and availability zones, ensuring reliable delivery without a single point of failure.